

## Loan Servicer Selection Form

<b>Selection (only mark 1)</b>	<b>Servicer Name</b>	<b>Servicer Address</b>	<b>Servicer Phone</b>	<b>Servicer Website</b>
	Nelnet	PO Box 82658 Lincoln, NE 68501-2658 USA	1-866-426-6765	<a href="http://Nelnet.com">Nelnet.com</a>
	FedLoan Servicing (PHEAA)	FedLoan Servicing P.O. Box 69184 Harrisburg, PA 17106-9184 USA	1-800-699-2908	<a href="http://MyFedLoan.org/manage-account/consolidation/index.shtml">MyFedLoan.org/manage-account/consolidation/index.shtml</a>
	Pcxkpv	Attn: ED Loan Consolidation PO Box 6180 Indianapolis, IN 46206-6180 USA	1-800-722-1300	<a href="http://SallieMae.com/FederalLoans">SallieMae.com/FederalLoans</a>
	Great Lakes Educational Loan Services, Inc.	Consolidation Department P.O. Box 8956 Madison, WI 53708-8956 USA	1-800-236-4300	<a href="http://MyGreatLakes.org">MyGreatLakes.org</a>

Our records indicate you have selected the servicer marked above to process your consolidation application and service your newly consolidated loan.

If you have changed your mind regarding your servicer selection or disagree with the pre-marked selection please make a new selection with a blue or black pen. You may only select one. If you change your selection a new authorization to release form may be needed. Please contact your representative for further instructions.

Please sign and date below.

\_\_\_\_\_  
Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
SSN

\_\_\_\_\_  
Date



## Information Release Consent

I authorize Great Lakes to release to, and discuss with, the representative named below all activity, correspondence and payment records in connection with my student loan(s).

REPRESENTATIVE'S NAME <b>Performant Recovery, Inc</b>		REPRESENTATIVE'S PHONE NO. <b>( 209 ) 858-3500</b>	
REPRESENTATIVE'S STREET ADDRESS <b>Po Box 1249</b>			
CITY <b>Lathrop</b>	STATE <b>CA</b>	ZIP <b>95330</b>	

I understand that in signing this document I declare the representative named above to be authorized to represent me regarding my student loans(s) and that I am authorizing Great Lakes, and/or my representative(s) to communicate with him/her as with myself. This authorization is to continue until written revocation is given by me and received by Great Lakes.

I further understand that a completed and signed copy of this document is as good as the original.

BORROWER'S LAST NAME		FIRST NAME	MI
BORROWER'S STREET ADDRESS			
CITY	STATE	ZIP	
TELEPHONE NO.		SOCIAL SECURITY NO.	
BORROWER'S SIGNATURE		DATE	

Your representative must complete a Certification as to the Validity of Information Release Consent Form.

Please return the completed documents to:

Great Lakes - Borrower Services Department  
P.O. Box 7860  
Madison, WI 53707

## IMPORTANT NOTICE OF RIGHTS

***We are required under state law to notify consumers of the following rights. This list does not contain a complete list of the rights consumers have under state and federal law.***

**California** – The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8:00 a.m. or after 9:00 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the federal trade commission at 1-877-FTC-HELP or [www.ftc.gov](http://www.ftc.gov).

**Colorado** – FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE [WWW.COAG.GOV/CAR](http://WWW.COAG.GOV/CAR). A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. Colorado residents may contact our office by telephone at 800-927-7667.

In State Office Address: 27 North Willerup Ave., Suite B, Montrose, CO 81401. Phone: (970) 249-7514.

**Massachusetts** – Massachusetts residents may contact our office by telephone at 800-927-7667. The business address is: 333 North Canyons Parkway, Suite 100, Livermore, CA 94551-7661. Massachusetts Law requires that we inform you:

### NOTICE OF IMPORTANT RIGHTS

You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to the debt collector.

**Minnesota** – This collection agency is licensed by the Minnesota Department of Commerce.

**New York City** – Performant Recovery, Inc. is licensed to operate in New York City by the New York City Department of Consumer Affairs under License Numbers 0958746, 1239342, 1239344 and 1233460.

**North Carolina** – Performant Recovery, Inc. is licensed to operate under Permit numbers 4381, 4382, 4383 and 100791.

**Tennessee** – Performant Recovery, Inc. is licensed by the Collection Service Board, State Department of Commerce and Insurance, 500 James Robertson Parkway, Nashville, Tennessee 37243.

**Wisconsin** – **This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, [www.wdfi.org](http://www.wdfi.org).**

**Maine & Washington** – Performant Recovery, Inc. may be reached at 800-927-7667 or at our licensed telephone and address: 333 North Canyons Pkwy Ste. 100, Livermore, CA 94550 - 925-960-4800; 17080 S Harlan Rd, Lathrop, CA 95330 - 209-858-3500; 1780 Nebraska Ave, Grants Pass, OR 97527 - 541-955-7800; 2763 Southwest Boulevard, San Angelo, TX 76904 - 325-224-6001; 512 Bell St, Edmonds, WA 98020 (WA only) and 11816 E 31<sup>st</sup> Ave, Spokane Valley, WA 99206 (WA only).